

TO ALL IAMAW MEMBERS EMPLOYED AS SCREENING OFFICERS LOCAL LODGE 16 – PACIFIC REGION Q & A Issues

Dear Members:

We have been fielding questions from the membership on the following topics and have raised them with PASS for response:

- Who do I contact if I cannot access my portal or I have not received the link for the portal?
- What do I do if I have not received my Canada Life benefit registration link?
- My surname is misspelled on my Canada Life benefit registration link, and I cannot enroll. Who do I contact?
- Who do I contact for my RAIC renewal? If there are going to be delays due to the transition, and my RAIC expires before it is renewed, will I be paid?
- Where do we obtain the CATSA Medical Form from, who do we submit it to? And where do we submit the receipt for reimbursement?
- > Where do we send medical notes for absences?
- > If I have payroll queries, where do I send them?
- > If I require bereavement leave, what is the process?
- If I am returning to work from a leave, who do I notify?
- > What is the employer's mailing address?
- > When will my bid vacation be loaded in my portal?

We have asked PASS to issue a Q & A on these topics and any other matters that have been raised directly with them by the staff.

We will share the responses as soon as they are available.

In solidarity,

IConniff

Tania Canniff General Chairperson Transportation District 140, IAMAW

TC/TH:mdr

Todd Haverstock General Chairperson Transportation District 140, IAMAW

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