

## TO ALL IAMAW MEMBERS EMPLOYED AS SCREENING OFFICERS

## LOCAL LODGE 16 – PACIFIC REGION DESJARDINS BENEFITS UPDATE

## **Dear Members:**

Since March 28, 2024, members have reported to the IAM that claims for benefit expenses incurred prior to March 31, 2024 were being denied by Desjardins. We have been going back and forth with AUS's national offices trying to identify the problem.

We have now been advised that Desjardins failed to load the 90-day run off that followed the termination of coverage on March 31, 2024.

Desjardins is reprocessing the denied claims but have not provided an estimated timeline for completion.

Any claims filed from today forward should not be affected. Please ensure that claims incurred prior to March 31, 2024, are submitted to Desjardins, no later than June 28, 2024.

Thanks for your patience.

In solidarity,

Tania Canniff General Chairperson

Transportation District 140, IAMAW

Todd Haverstock General Chairperson

Transportation District 140, IAMAW

TC/TCH:mdr

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