

TO ALL IAMAW MEMBERS EMPLOYED BY ALLIED UNIVERSAL SCREENING SERVICES LOCAL LODGE 16 - PACIFIC REGION DIGNITY AND RESPECT IN THE WORKPLACE

Dear Members:

The last few days have been especially challenging for our members. Increased flights and passenger volumes against the backdrop of major staffing shortages are putting tremendous pressure on Screening Officers. Members are missing breaks, having delayed breaks, being pressured to work overtime and processing passengers in record times, resulting in a pace that's hard to keep up with. At the same time, various stakeholders are doubling down on surveillance and quality control, only adding pressure for those working on the line. We know this is not sustainable, and there is a solution, but only if the employer addresses the root of the problem.

Recruitment and retention have become an endemic problem, mostly because the employer is not offering competitive wage and compensation packages. Additionally, challenges in providing a respectful workplace that recognizes our member's dignity are also part of the problem. The labour shortage will only become more serious, unless the employer recognizes that it's their employees that are the heart of their business and the key to their viability. Simply put, this employer is eroding the quality of work and working conditions to the extent that they are not an employer of choice for new recruits and current employees.

While we can all appreciate that long line-ups are frustrating for passengers, airlines, airports and CATSA, we encourage you to follow your training, to ensure passenger safety and protect your certifications, one task, one passenger, and one bag at a time.

Thank you for your continued support, patience, and solidarity, but most of all, for your continued professionalism in preserving the safety and security of the public.

Remember to always work safe.

In solidarity,

Tania Canniff General Chairperson Transportation District 140 IAMAW

TC/TH: mdr move

Todd Haverstock General Chairperson Transportation District 140 IAMAW

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